# Concept Note on Shareable Health Record (SHR)

#### Introduction

The healthcare sector in Bangladesh is undergoing a digital transformation to ensure better service delivery, improved patient care, and efficient health management. One of the most significant steps in this journey is the implementation of the **Shareable Health Record (SHR)**. The SHR aims to create a unified and interoperable health information system that enables seamless exchange of patient data across healthcare facilities, ensuring continuity of care and enhancing health system efficiency.

# **Background**

Healthcare services in Bangladesh face challenges related to fragmented patient records, duplication of tests, and lack of standardization in health data management. Traditionally, patient health information is stored in paper-based or siloed digital systems that do not communicate with one another, leading to inefficiencies and poor healthcare outcomes.

The **SHR** initiative has been introduced as a national-level digital health system based on the globally recognized **OpenHIE framework**. This system ensures that health records are stored in a structured, standardized, and interoperable manner, making them accessible across different healthcare providers while maintaining data privacy and security.

#### What is SHR?

The **Shareable Health Record (SHR)** is an integrated health data management system that consolidates an individual's medical history in a single, unified record. It is designed to facilitate the **exchange of health information** across public and private healthcare institutions, ensuring that every citizen has a **Personal Health Profile (PHP)** that captures their medical history from birth to death.

SHR is aligned with international health IT standards such as HL7 FHIR (Fast Healthcare Interoperability Resources), making it a globally compatible system that can support both local and international health programs.

# **Components of SHR**

SHR consists of several key components that collectively enable the efficient exchange of health information:

#### 1. Unique Health ID Service

- Every citizen receives a unique Health ID linked to their National ID (NID) or Birth Registration Number (BRN).
- Ensures accurate identification and prevents duplication of health records.

#### 2. Master-Client Index

- A centralized registry linking patient demographic details with their Health ID.
- Facilitates consistent identification of individuals across healthcare providers.

#### 3. Terminology Registries

- Standardized databases for population, facility, provider, and geolocation data.
- Ensures uniformity in data collection and interoperability.

#### 4. Exchange of Clinical Encounters

- Enables secure and standardized sharing of clinical data between healthcare providers.
- Improves continuity of care by avoiding unnecessary repetition of tests and treatments.

# 5. Adoption of HL7 FHIR Standards

- o Ensures compatibility with global digital health systems.
- Enables seamless data exchange across different platforms.

# **Benefits of SHR**

The SHR system offers numerous advantages for patients, healthcare providers, and policymakers:

# 1. Improved Healthcare Delivery

 Ensures that patient data is available across facilities, reducing redundancy and improving service quality.

# 2. Interoperability

 Enables different health systems to communicate, enhancing efficiency and data consistency.

# 3. Data-Driven Policy Making

- Provides policymakers with accurate and up-to-date health data for informed decision-making.
- Enhances disease surveillance and epidemic management.

#### 4. Supports Universal Health Coverage (UHC)

 Provides a robust platform to monitor healthcare access and service quality nationwide.

#### 5. Enables Health Insurance Implementation

 Facilitates the development of a national health insurance system by maintaining transparent and traceable medical records.

#### 6. Empower Patient

 Allows individuals to access their medical history, improving engagement in their healthcare management.

# **Challenges in SHR Implementation**

Despite its potential benefits, the successful implementation of SHR faces several challenges that require strategic planning and investment:

#### 1. Budgetary Constraints

- Developing and maintaining SHR requires significant investment in digital infrastructure, software development, and cybersecurity measures.
- Sustainable funding mechanisms must be established to ensure long-term operation and scalability.

# 2. Human Resource (HR) Limitations

- A skilled workforce is needed to implement, maintain, and operate SHR systems.
- Training programs must be developed for healthcare professionals, IT staff, and policymakers to ensure smooth adoption and utilization.

# 3. Policy and Regulatory Issues

- Establishing a legal framework for data privacy, patient consent, and data sharing protocols is essential.
- Clear guidelines must be formulated to regulate the access and use
  of health data while maintaining security and confidentiality.

## 4. Technical and Infrastructure Challenges

- Ensuring stable internet connectivity and IT infrastructure across rural and remote areas is crucial.
- Integration with existing hospital and clinic management systems requires technical expertise and coordination among stakeholders.
- Adoption of standardized terminologies such as ICD-11, SNOMED-CT, and LOINC is necessary to ensure consistency in clinical documentation.

## Conclusion

The **Shareable Health Record (SHR)** initiative is a transformative step towards achieving a **modern, interoperable, and patient-centered healthcare system** in Bangladesh. By leveraging digital technology, SHR will enhance healthcare efficiency, support **Universal Health Coverage (UHC)**, and enable data-driven policymaking.

For successful implementation, high-level policymakers must prioritize investment in **budget allocation**, **workforce training**, **regulatory frameworks**, **and technical infrastructure**. By addressing these challenges, SHR will not only improve individual patient care but also strengthen Bangladesh's overall healthcare system for future generations.